

# How to get a Trezor wallet refund?{Request}

Getting a refund from your Trezor® wallet [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io) involves several important steps and depends largely on the nature of the transaction or issue you are facing [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io). Firstly, it's vital to understand that Trezor®, like most cryptocurrency platforms, does not offer refunds on completed trades or transfers because crypto transactions are irreversible by design [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io). However, if you believe a refund is warranted—say, due to a mistaken deposit, transaction error, or platform fault—you should start by gathering all relevant information, such as transaction IDs, dates, amounts, and any correspondence related to the issue [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io). While they cannot recover the funds themselves, the experts at [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io) can point you in the right direction and help you avoid common pitfalls when dealing with exchange support. Guidance from [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io) can be crucial in organizing [✦ ▶ {+1\(619\)854884563 \(V\)}](https://www.trezor.io) the necessary information for a successful recovery claim with the receiving platform